



A Charutar Vidya Mandal's
S. M. PATEL COLLEGE OF HOME SCIENCE
(An Autonomous Institution Affiliated with Sardar Patel University)
Vallabh Vidyanagar-388120, Dist. Anand, Gujarat, India

GRIEVANCES AND APPEALS COMMITTEE

As suggested by University Grants Commission, New Delhi, the College has established a Grievance Redressal Cell, to provide a mechanism for redressal of students' grievances and ensure the transparency in admission, and prevention of unfair practices, etc. The Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement.

Objectives:

- The Grievance Redressal Cell is developed to settle the grievances of the students and other stakeholders within a reasonable time period.
- To analyze the complaints and representations of aggrieved students and to take action with an effective resolution of student's grievances in a non-discriminatory and just manner
- To provide a support system for the students to address their grievances freely and frankly without any fear of being victimized.
- To ensure a democratic environment in the campus.
- Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- To make the institute student friendly.

About the Committee:

Sr. No	Category	Names of the member
1	The Principal as the Chairman	Dr. Bhavana Chauhan
2	One member of staff as Vice President of Extra-curricular activities	Dr. Poonam Oza
3	Member	Ms. Hiral Patel
4.	General Secretary of the College	

The committee will meet at least twice a year, at the beginning and at the end of the academic year or else as and when required.